

LTB00963

TECHNICAL BULLETIN

14 JUN 2016



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INFORMATION

SECTION:

412-00

SUBJECT/CONCERN:

Interior Cabin Temperature Cannot Be Set To Desired Setting

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Discovery 4 / LR4 (LA)	2014-2016	699716-828071	Solihull

MARKETS:

All

CONDITION SUMMARY:
SITUATION:

A customer may express a concern that the interior cabin temperature setting does not meet expectation.

CAUSE:

Lack of sealing between the Duct behind the grill and the face of the sensor facia, leading to the sensor mis-reading temperatures. **Suggested Customer Concern Code CC5.**

ACTION:

Should a customer express this concern, follow the Service Instruction below.

PARTS:

PART NUMBER	DESCRIPTION	QUANTITY:
ETD 500550	Interior Temperature Sensor Insulator Foam	1

WARRANTY:
NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.
- DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Interior Temperature Sensor Insulator Foam - Install	82.20.71	0.4	42	ETD 500550

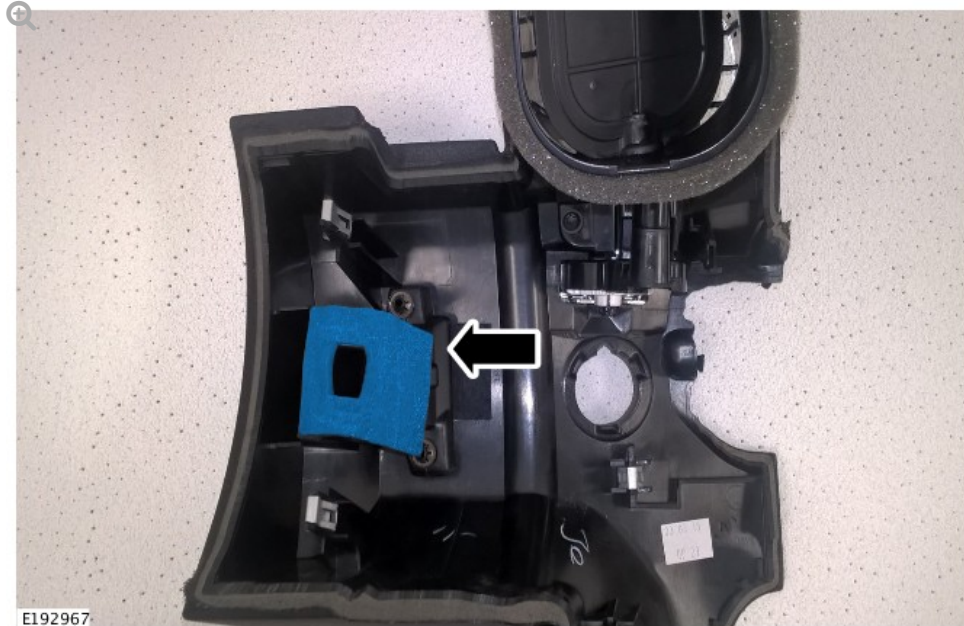
NOTE:

Normal Warranty procedures apply.

SERVICE INSTRUCTION:

- 1 Remove the instrument panel centre finisher (see TOPIx Workshop Manual section 412-04: Climate Control System - Control Components - In-Vehicle Temperature Sensor - steps 1 - 7).

2

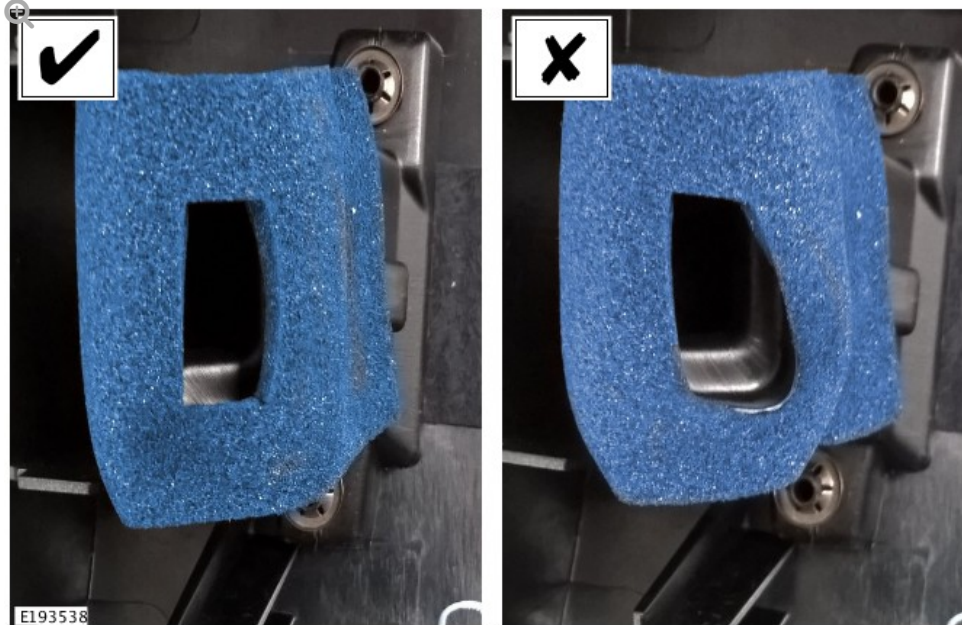


Install the interior temperature sensor insulator foam to the duct behind the sensor grille.

3

NOTE:

The interior temperature sensor insulator foam must cover the edge around the duct.



Make sure the interior temperature sensor insulator foam is installed correctly as shown.

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- 4 Install the instrument panel centre finisher (see TOPIx Workshop Manual section 412-04: Climate Control System - Control Components - In-Vehicle Temperature Sensor - steps 7 - 1).