SECTION: LA415-17

Accessories DVD System Audio Fault

AFFECTED VEHICLE RANGE:

Land Rover LR3 (LA)

ALL equipped with Accessory DVD player

CONDITION SUMMARY:

INOPERATIVE DVD SPEAKER FUNCTION

A customer may report that the 'Audio Over the Speaker Function' does not work when using a Retailer-installed accessory DVD player system (YIP500280). A software problem within the DVD system is the root cause of this problem.

Action: Should a customer express concern regarding the above, refer to the Repair Procedure detailed in this bulletin, verify the problem and if indicated replace the DVD Player unit.

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NOTE: The issue described in this bulletin is separate from the problem that results in poor sound quality on a dealer installed KIT accessory DVD system. Resolution of the poor sound quality issue is covered in a separate Technical Bulletin LA415-002.

PARTS:

YIP500280Accessory DVD player Qty 1

WARRANTY:

DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.



NOTE: DVD players removed for this problem must be returned to Land Rover following standard warranty procedures.

Description	SRO	Time (Hours)	Condition Code	Causal Part
Replace DVD unit	86.54.89/29	0.20	42	YIP500280

Normal warranty policy and procedures apply. Material allowance is included in labor operation.

NOTE: The information in Technical Information bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers."

If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether the bulletin applies to a specific vehicle.

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REPAIR PROCEDURE

CONFIRM SPEAKER PROBLEM AND REPLACE DVD PLAYER

- 1. Verify the problem as follows:
 - Press the "Audio Output" button on the front control panel of the DVD player (Figure 1).
 - Observe the message 'Speaker Sound Enabled" on the display.
 - Press the "Audio Output" button a second time.
- 2. If the message 'Headphone sound only" appears, no further action is required.
- 3. If the message 'Headphone sound only" does NOT appear, replace the DVD player as follows:
 - Remove the four retaining screw covers. (Figure 1)
 - Remove the four retaining screws. (Figure 2)
 - Disconnect the electrical connectors and remove the DVD unit. (Figure 3)
 - Ensure ground connection is attached to the new unit, via the retaining screw illustrated. (Figure 4)
 - Install the electrical connectors.

CAUTION: DVD screen units must be carefully installed with attachment screws tightened to the correct torque to avoid uneven load on the housing and screen assembly.

- Install the four retaining screws and tighten to 5-7 Nm (44-62 lbf.in).
- Install the four retaining screw covers.







