



TECHNICAL BULLETIN

No: LRA501-002

Issue: 1

Date: 19 Sep 2007

CIRCULATE: TO

Service Mgr
X

Warranty
X

Workshop
X

Body Shop
X

Parts
X

SECTION: 501-16

Windshield Wiper Noise, Judder or Streaking – Cleaning Procedure

AFFECTED VEHICLE RANGE:

All

CONDITION SUMMARY:

WINDSHIELD WIPER NOISE, JUDDER OR STREAKING

Situation: A customer may report a concern of the windshield wipers squeaking, juddering or streaking the windshield. It has been found that a build-up of dirt and grease on the surface of the glass can lead to this concern.

Action: In the case of a customer concern of the above, the application of the screen cleaning paste is an effective method of thoroughly cleaning the surface of the glass. The screen cleaning paste is to be made available as a customer paid repair only and is not claimable under warranty.

PARTS:

DNJ500340.....Screen Cleaning Paste Qty 1

TOOLS:

No special tools required

WARRANTY:



NOTE: This procedure is to be carried out on a customer paid basis only and is not claimable under warranty.

Normal warranty policy and procedures apply.

SERVICE TIPS

1. Remove road film and oil deposits from the glass with the application of Land Rover 'Screen Cleaning Paste', following the instructions on the container.
2. Examine the wiping edge of the wiper blade; if free from wear, scoring or deterioration, operate the windshield washer and wiper functions to check the wiper judder or streaking has been rectified.
3. There should be no requirement to replace the wiper blade assembly or wiper arm, unless there is a manufacturing defect in one of these components.
4. The glass should always be cleaned using Land Rover 'Screen Cleaning Paste' immediately before installing a new wiper blade assembly.

NOTE: The information in Technical Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers." If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether the bulletin applies to a specific vehicle.